

# 0333 207 9654

In the case of an accident or incident,  
just one call will do it all.



It's hard to think clearly after an accident or incident involving your vehicle, but if you can, stay calm and call us using the number above. We'll take care of the rest.

Our team will guide you through the exact steps you need to take immediately after an accident or incident, as outlined below.

## Your accident or incident checklist:

1. **DO** stop the vehicle and switch off the engine as soon as it's safe to do so, then switch on your hazard lights.
2. **DO** stay calm, take some deep breaths and see if anyone is injured.
3. **DO** call emergency medical assistance if anyone is hurt as soon as you've ensured everyone is safe from further harm.
4. **DO** call the 0333 number above as soon as possible so that we can assist you promptly.
5. **DO NOT** apologise or admit liability for the accident at the scene (even if you think you were at fault). It could seriously affect your claim.
6. **DO** take pictures & gather information.

Take pictures of the vehicles, noting the make and model. Note the date and time of the accident or incident, driving conditions, surface of the road, vehicle damage and note of any injuries. Check if there are any witnesses and request their contact information.

Here to provide help and assistance when you need it most.

